

Saga / Populus Panel

August 2016

Populus interviewed 10,863 Saga respondents, all aged 50+, online between 22 and 30 August 2016. Populus is a member of the British Polling Council and abides by its rules; for more information see www.populus.co.uk.

Travel Insurance

- One in ten Saga respondents said they would change their travel plans due to concern around recent terrorist related events around the world, either to go to a different country (6%) or go on holiday in the UK (4%).
- Two in five (40%) Saga respondents said that they were not concerned about recent terrorist related events around the world and would not change their travel plans. A further three in ten (31%) said they were concerned but still plan on travelling as they had already booked a foreign holiday.

Motoring

- A significant majority (88%) of Saga respondents drove regularly, rising to 94% among male participants.
- Of those Saga respondents that were regular drivers, four-in-five said they would consider stopping driving if ill health restricted their ability to drive (81%). A similar proportion said they would consider stopping driving if their eyesight became too poor to drive (80%), or if their GP advised them to stop driving (78%).
- Nearly nine-in-ten (87%) said they would use the bus to get around if they were no longer able to drive. Three-quarters (74%) said they would walk.
- A fifth (22%) of those that used to drive regularly said they stopped driving because their partner decided to do the bulk of the driving. The next most frequently (14%) given reason was ill health restricting their ability to drive. Four-in-ten (42%) of these respondents said that after they stopped driving their most frequently mode of transport was the bus. A quarter (26%) relied on friends or family to give them lifts.
- Half (49%) of Saga respondents agreed that they would not trust a driverless car; three in ten (30%) disagreed.
- A majority (56%) disagreed that they would be happy to be a passenger in a driverless car.
- Under half (44%) agreed that driverless cars would enable older people to continue to be mobile later in life.
- A fifth (20%) agreed that they were skeptical about driverless cars but were now coming round to the idea.

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Health

- Just over one in ten Saga respondents (13%) said the NHS had improved in the last year. 36% thought it had stayed the same, and four in ten (42%) thought it had got worse.
- Just over half (53%) of Saga respondents said they found it difficult to book an appointment with their GP for the same day. Three-in-ten (28%) found it difficult to book an appointment in advance.
- Just under half (47%) said that the last time they arranged to see their GP they were able to see them the same or next day.
- For Saga respondents, the most common outcome of seeing their GP was receiving a prescription (45%). The second most common outcome was advice and reassurance (30%).
- A majority (78%) were happy to speak to their GP over the phone in order to access a GP quickly. A majority (70%) were happy to speak to any qualified GP, not just their own.

Retirement

- Three quarters of Saga respondents (73%) said they currently lived in a house, just under a fifth (17%) lived in a bungalow, and one in ten (8%) lived in a flat or apartment.
- A majority (72%) said that they planned on staying in their current property for the most part of their retirement.
- Those respondents currently living in a bungalow were more likely to say they would stay in their current property (80%), compared to those currently living in a house (70%) or flat (70%).

Cybercrime

- Under a fifth (17%) of Saga respondents had been a victim of cybercrime and three-in-ten (29%) knew someone who had been a victim.
- When thinking of scams and cybercrime, Saga respondents were most frequently concerned about somebody stealing their online bank details and using them fraudulently (22%), followed by having all of their money withdrawn from their bank or building society account (20%), and having their identity stolen (19%).

Pensions

- Two thirds (65%) of Saga respondents agreed that the Triple Lock should be maintained after 2020, one in ten (12%) disagreed. Half (46%) agreed that the Triple Lock would become unaffordable in the future.
- Were the Triple Lock to be replaced, respondents preferred that the State Pension maintain its purchasing power and not be adversely affected by inflation (53%). 38% said that it should be linked to average earnings (38%).

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- Just under half (46%) of respondents said they think future pension increases should be measured against the Consumer Price Index, 37% said they preferred the Pensioner Price Index.

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